



Guide for E-banking

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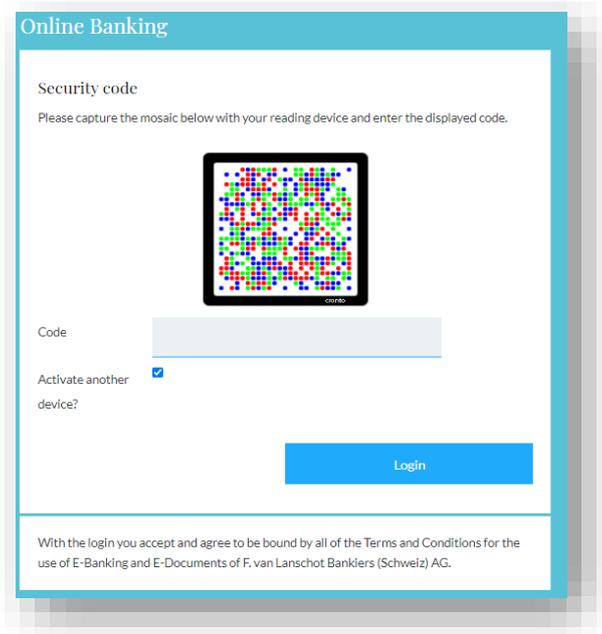
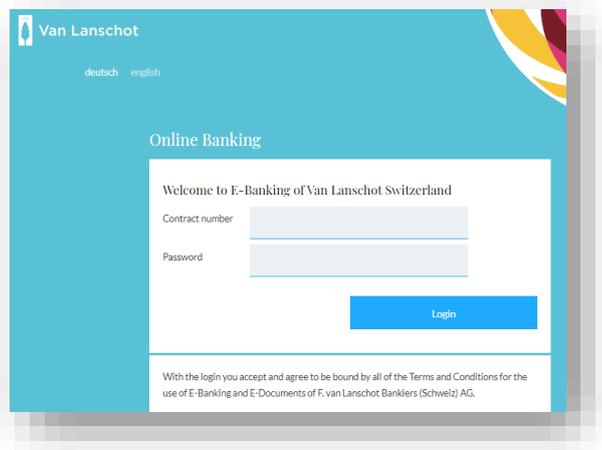
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Registration of additional device on E-Banking

Activating an additional device for the CrontoSign App is very similar to the initial registration with a device. It is important that you have an already registered device and the new device at hand.

1. Open the website vanlanschot.ch and go to "Login".
2. Enter your contract number (IB number) and your personal password and press "Login".
3. Scan with the CrontoSign App on your already registered device the Cronto Sign on your screen and check "Activate another device".



4. Now take out the device you want to register and scan the Cronto Sign you find on the Activation Letter we sent to you. Transfer the numerical code that appears on the Cronto Sign app on your new device. Then press "Continue" on your device.



5. Now scan the Cronto Sign, which appears in the Cronto activation step 2 and enter the code which appears on your device in the field "Code" again.

Online Banking

Cronto registration step 1 – Activation code from letter

To activate another Cronto device or app, please re-scan the cryptogram on your Cronto activation letter. Then enter the code displayed on your device in the response field below.

Code

With the login you accept and agree to be bound by all of the Terms and Conditions for the use of E-Banking and E-Documents of F. van Lanschot Bankiers (Schweiz) AG.

6. In order to help you as much as possible with e-banking questions, please enter your first name in the "Device name" field. This way we can identify more easy which device may be causing you problems or needs to be replaced etc.

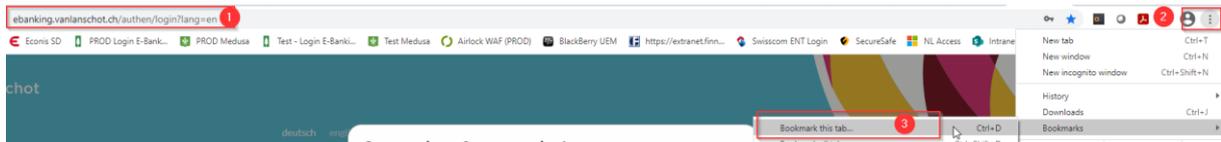


E-mail notifications

Activating e-mail notifications must be done in your E-Banking account.

Depending on the language you choose on the login page, the notifications will be sent to your defined e-mail address in the chosen language (e.g. English or German).

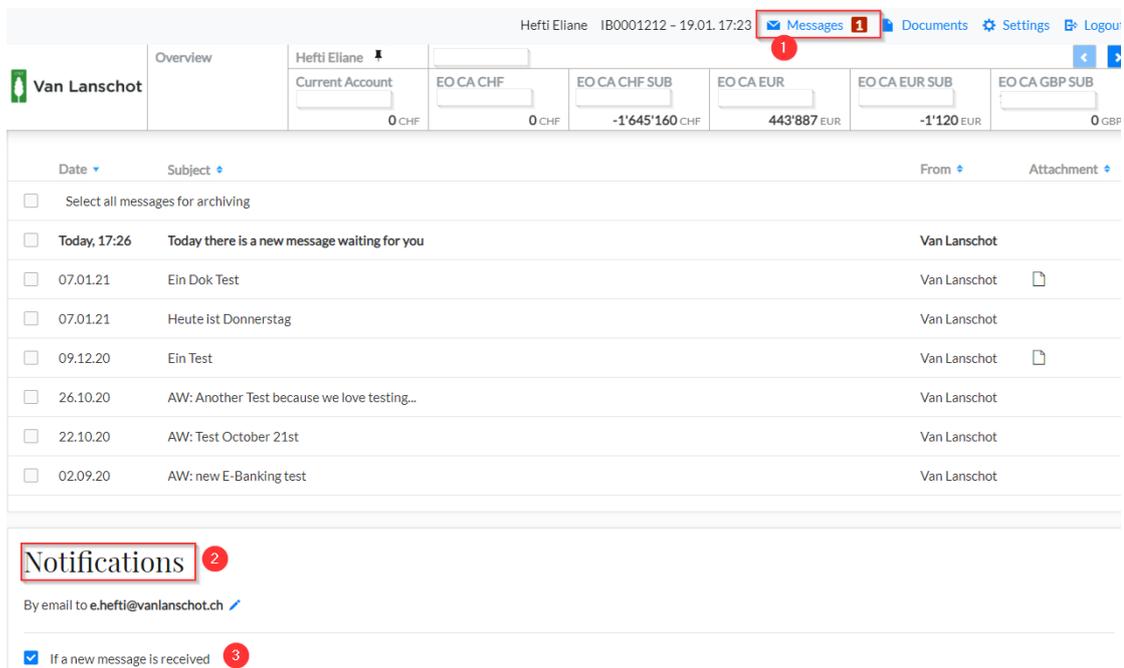
For easier access you might want to bookmark the page with your preferred language (this is for Chrome).



Messages

Receiving notifications for new messages can be set-up in the message tab

1. click on tab "Messages"
2. find the notifications section -> click on pencil and enter e-mail address
3. tick the box





Documents

If you would like to receive an e-mail notification when there is a new document available in E-Banking this also needs to be set-up in your E-banking account.

1. click on tab “Documents”
2. find the notifications section -> click on pencil, the same e-mail address will be used for both messages and documents
3. tick the box

The screenshot shows the Van Lanschot e-banking interface. At the top, there is a navigation bar with tabs for 'Messages' and 'Documents'. The 'Documents' tab is selected and highlighted with a red box. Below the navigation bar, there is a summary section for 'Overview' with various account balances. The main content area is titled 'Overview' and contains a search bar for documents. Below the search bar, there is a table with columns for 'Date', 'Account', 'Document', 'Category', 'Amount', and 'Will be deleted'. A red box highlights the 'Notifications' section, which includes a field for 'By email to' and a checkbox for 'If a new document is received'. The checkbox is checked and highlighted with a red box.

There are more possibilities for you to set up notification. For example, would you like to be notified if there is a debit entry greater than a certain amount?

1. Click on the account you want to configure
2. Click on the “additional information” tab
3. find the notifications section -> define an alias for the account
4. enter the alias in the field
5. click save



6. click set up
7. enter the amount you want to be notified about
8. click save

Repeat the same process for each account you would like to receive an e-mail notification for.

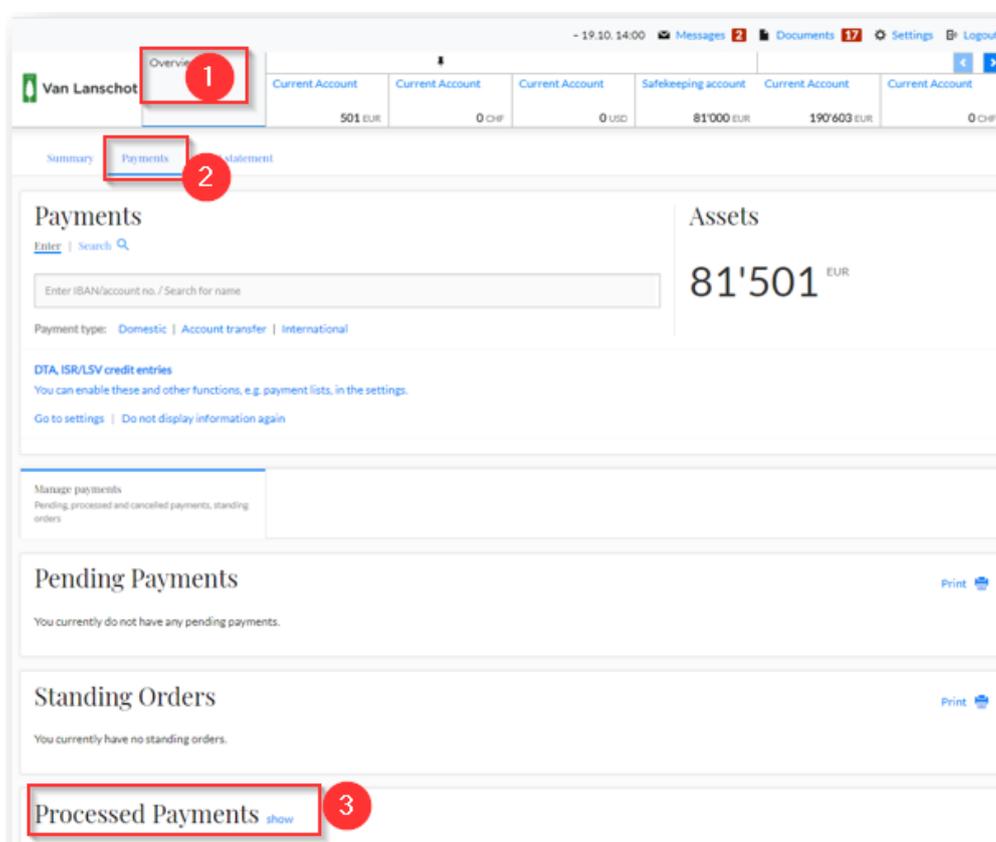


E-Banking Tips & Tricks

Copy a payment

Some payments are repeated frequently which is why the copy tool is available for you. You can easily duplicate an existing payment and only need to adjust the amount and the reference number.

1. To do this click on the field "Overview"
2. Then choose the tab "Payments"
3. Scroll down to the "Processed Payments" field and click show



4. Click on the payment you want to copy so that the payment details appear
5. Now you will find a button on the bottom right hand side with the words "Copy"



Payment type: Export Print Close

To	Amount	Pay
IBAN / Account		Debit account
<input type="text"/>		

5 Copy

A new payment with the existing payment details will be automatically created and all you need to do is enter the amount (if changed) and the reference number.

Portfolio overview

1. For an easy way to get a simple overview of the portfolio click the "Overview" field
2. Then choose the tab "Asset statement"

A rough overview per portfolio is visible right away. The performance is always calculated and displayed based on the closing price. The "Performance YTD" describes the performance from the first day of the year to the present day. You can also choose whether you want to see the performance over 3 or 8 years.

3. For a more detailed overview, click on "Download of asset statement" and select the date to which the performance should be calculated.

Afterwards a PDF is downloaded which you can open with your regular pdf program

Van Lanschot 1

Current Account	Current Account	Current Account	Safeguarding account	Current Account	Current Account
510 EUR	0 CHF	0 USD	78'000 EUR	-66'977 EUR	0 CHF

OVERVIEW

Summary Payments Asset statement 2

MAIN PORTFOLIO

Valuation 78'510.42 EUR Performance (YTD) -16.07 %

Asset history

YTD | 1 Years | 8 Years | Scenario analysis

[Balance](#) | [Profit/loss](#)

Portfolio value in EUR

78'510.42 EUR

Valuation date Yesterday
Performance YTD -16.07 %
Performance since 01.09.17 -78.90 %

[Download of asset statement](#) 3

Type
Portfolio statement (AD)

Date 07.09.2020 4

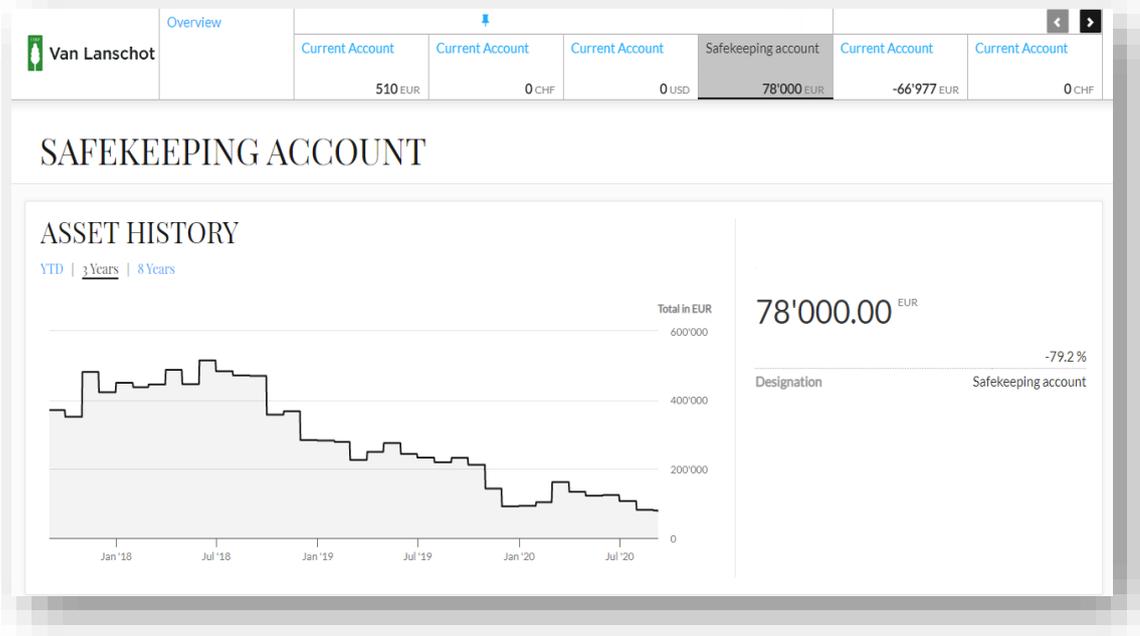
Download

All performance key figures are net, calculated according to TWR.



Portfolio Positions

1. Select the "Safekeeping account" field to the right of the "Overview" field
2. If your e-banking contract is linked to several accounts, press the arrow key until the desired safekeeping account appears



3. Now you will see a list of all securities in your portfolio.

The screenshot shows the 'CUSTODY ACCOUNT STATEMENT' page. At the top, there is a navigation bar with 'Overview' and several account tabs: 'Current Account', 'Current Account', 'Current Account', 'Current Account', 'Current Account', and 'Safekeeping account' (5'230'612 EUR). Below this is the 'CUSTODY ACCOUNT STATEMENT' section, which includes a table of securities. The table has columns for Name, Securities no. Symbol, Quantity (scheduled), Cost price @ cost price, Current rate, Total value, Profit / Loss, and In %.

Name	Securities no. Symbol	Quantity (scheduled)	Cost price @ cost price	Current rate	Total value	Profit / Loss	In %
0 BRD 21 Obl	46529506 BS65	57'000	57'727.33 EUR 101.28 %	100.32 %	57'182.69 EUR	-544.65 EUR	-0.9 %
0 BRD 22 175 Obl	35497003 BO75	78'000	79'702.41 EUR 102.18 %	101.12 %	78'869.70 EUR	-832.71 EUR	-1.0 %
0.375 BMW 23 Bds	39756350 BMFE	48'000	47'743.08 EUR 99.46 %	101.22 %	48'615.19 EUR	842.52 EUR	+1.8 %
0.375 E.ON 21 57Bds	36806209	25'000	25'167.12 EUR 100.67 %	100.39 %	25'101.61 EUR	-69.61 EUR	-0.3 %
0.375 Slime23 Nts-S	43487438	60'000	61'706.90 EUR 102.84 %	101.64 %	60'985.23 EUR	-722.90 EUR	-1.2 %
0.5 Belgium 24 OLO	35672306	142'000	149'380.15 EUR 105.20 %	104.64 %	149'212.02 EUR	-792.77 EUR	-0.5 %
0.625 Deutsc23Nts-S	31935014	45'000	46'213.55 EUR 102.70 %	102.04 %	46'039.75 EUR	-295.55 EUR	-0.6 %
0.75 France 28-S	38537245	171'000	185'000.45 EUR 108.19 %	108.86 %	186'524.76 EUR	1'151.86 EUR	+0.6 %
0.75 Oesterr 26	31618640	153'000	165'276.68 EUR 108.02 %	108.08 %	166'378.22 EUR	85.72 EUR	+0.1 %
0.875 Roche 25 EMTN	27212005	36'000	38'052.41 EUR 105.70 %	105.14 %	38'019.81 EUR	-201.29 EUR	-0.5 %



1. If you want a more detailed overview of a security, click on it with the mouse
2. Now a field with the three tabs "Valuation", "Security information" and "Transaction" opens
3. If you want to display the content of these fields as well, press the blue "show" button

Name	Securities no. Symbol	Quantity (scheduled)	Cost price Ø cost price	Current rate	Total value	Profit / Loss	In %
0BRD 21 Obl	46529506 BS65	57'000	57'727.33 EUR 101.28 %	100.32 %	57'182.69 EUR	-544.65 EUR	-0.9 %
0BRD 22 175 Obl	35497003 BO75	78'000	79'702.41 EUR 102.18 %	101.12 %	78'869.70 EUR	-832.71 EUR	-1.0 %

Valuation

Security 0% Bond Federal Republic of Germany 2017-08.04.22 Serie 175

Investment currency EUR

Price yesterday, 07.09. 101.12 %

Valuated **78'869.70** EUR

Profit/loss

Market Effect -832.71 EUR

Foreign exchange gain/loss 0.00 EUR

Profit/loss **-832.71** EUR (-1.04%)

Security information [hide](#)

Securities type	Bonds, dept register claims	Currency	EUR
Symbol	BO75	Security domicile	
Securities number	35497003	Sector (SIX)	National and central governments
ISIN	DE0001141752	Expiry	08.04.2022
		Interest date	03.02.

Transactions [hide](#)

Transaction date	Closing date	Posting text	Rate	Change	Revenue
19.07.2019	19.07.2019	Purchase	102.18 %	78'000.00	

4. To view the titles of other portfolios, scroll down until they are displayed and click on the show button

Van Lanschot

Overview

←
↓
→

	Current Account	Current Account	Current Account	Safekeeping account	Current Account	Current Account
GOAIS Show	510 EUR	0 CHF	0 USD	78'000 EUR	-66'977 EUR	0 CHF

Structure [Show](#)

Future events [Show](#)

-00 MAIN PORTFOLIO [Show](#)

Valuation 5'163'502.08 EUR Performance (YTD) -4.68 %

-01 SUB PORTFOLIO [Show](#)

Valuation -2'560'619.08 EUR Performance (YTD) +1.35 %

-02 SUB PORTFOLIO [Show](#)

Valuation 1'287'571.08 EUR Performance (YTD) -16.08 %

-03 SUB PORTFOLIO [Show](#)

Valuation 4'831'771.70 EUR Performance (YTD) -8.63 %

-04 SUB PORTFOLIO [Show](#)

Valuation 48.33 EUR

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