System requirements for the usage of E-Banking

Internet Browser and operating systems

For the usage of the E-Banking service of Van Lanschot Switzerland you require an internet browser. Please use the latest version for your system environment (Windows PC or Mac) and update these on a regular basis.

These are the supported browsers and operating systems;

Browser	PC			Tablet											
	Windows	Mac OS	Linux	iOS					Android					Windows	
	10	Catalina (10.15)		11	12	13	14	15	7.0	8.0	9.0	10	11	8.x	10
Internet Explorer 11 [3]															
Microsoft Edge [2]		>= 80													
Firefox 91.1.0 ESR (oder höher)															
Firefox [2]															
Chrome [2]															
Stock Browser [1]															
Safari		>= 14.1					>= 14.7	>= 15							

Please note that the Internet Explorer (IE) 11 is no longer supported.

E-Documents

To view your documents you require the Adobe Acrobat Reader. Acrobat Reader can be downloaded free of charge from
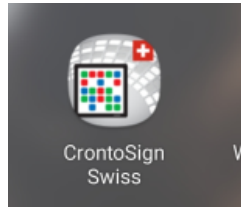
www.adobe.com

Adobe Acrobat Reader

CrontoSign

For the login through the CrontoSign Swiss App, you require a smartphone with an integrated camera.

You can download the CrontoSign Swiss App free of charge from the Apple App Store (iOS) resp. Google Play Store (Android) onto your smartphone.

This is the APP in your store …

For the supported operating systems, please consult the table on page 1.

The bank can provide you with a CrontoSign reading device if you do not own a smartphone or do not wish to use it for your E-Banking access.

Please contact your Relationship Manager for further information.